

General Terms and Conditions of Elite Squad Laser Tag Ltd (Company no 13342859) Revised 17/07/2023

These are the general terms and conditions of Elite Squad Laser Tag Ltd (registered in England and Wales number 13342859, whose registered office is at Westerlea Cottage, Moor Road, Bellerby, Leyburn, North Yorkshire DL8 5QY, and hereafter called “Elite Squad”). They form terms of the contract between you and Elite Squad. Every person (“participant”) using the facilities and activities provided by Elite Squad does so on the basis of these terms and conditions and agrees to be bound by them.

Elite Squad laser tag is a fast paced outdoor activity played in natural woodland, or fields. It is important that the Terms and Conditions below are read and understood by **ALL PARTICIPANTS** before booking.

Rules of Engagement

1.0 Each participant agrees to abide by the rules of Elite Squad at all times when present at the site.

1.1 No participant should engage in:

1. Reckless or foolish behaviour;
2. Behaviour likely to cause injury to themselves or other participants or to the operators/employees of Elite Squad;
3. Any other behaviour that Elite Squad deems in its absolute discretion to be unacceptable;
4. Activities whilst under the influence of alcohol, illegal substances or legal medication which may induce drowsiness or could affect your reaction times.

1.2 Every participant will listen to the safety briefing given by Elite Squad and will abide by it.

1.3 Each participant must remain within the designated boundaries of Elite Squad’s site at all times and must not enter any Out of Bounds areas within the site.

1.4 All participants must follow the directives of Elite Squad’s marshals at all times.

1.5 Elite Squad may require that any participant engaging in unacceptable behaviour leaves the game site immediately.

- 1.6 Any participant injured, or observing another participant being injured, shall immediately notify one of Elite Squad's marshals of the incident.
- 1.7 No projectiles are to be thrown, kicked or otherwise made airborne by any participant.
- 1.8 Whilst every care has been taken with the safety of Elite Squad's site, there are areas of uneven ground, concrete, paved paths, obstacles, bunkers, trees and low level vegetation that every participant needs to be aware of. There is a risk of participants falling over or coming into contact with vegetation, which may give rise to minor bumps or scrapes. If this is an unacceptable risk to any participant, then he/she should not play or participate in the activities provided by Elite Squad.
- 1.9 Each participant must take appropriate care of all Elite Squad equipment and make sure it is returned to a member of staff before leaving Elite Squad's site.
- 1.10 A participant will be charged for any damage (beyond ordinary and reasonable wear and tear) that he or she causes to any equipment or other property belonging to Elite Squad or located on the site used by Elite Squad.
- 1.11 A participant should not eat food whilst playing, unless essential for medical reasons.

General

- 2.0 Children must be a minimum of 7 years old to play.
- 2.1 Any participant bringing children of 7 and over to be involved in activities **provided by Elite Squad must ensure that sufficient adult cover is** available to meet supervisory ratios.
- 2.2. Elite Squad is not responsible for any loss or damage to clothing or footwear that may occur when participating in the game, and so we would suggest you wear clothes you don't mind getting dirty. Every participant should wear loose and comfortable clothing and sturdy footwear such as boots or trainers, wrap up warm enough and bring a waterproof jacket. Sandals and flip-flops are not suitable and anyone wearing them will not be allowed to play.
- 2.3. We recommend that participants and anyone accompanying them should not bring valuables with you to activities organised by Elite Squad.
- 2.4. When booking a game, you'll be given a time slot when the game will take place, and as a group activity it is advisable that all participants

arrive at least 5 minutes before the start time. Being late means your playing time will be reduced.

2.5. As an outdoor activity, activities provided by Elite Squad are subject to appropriate weather conditions prevailing at the time of the game. If Elite Squad deems the conditions unsuitable it will contact you to cancel.

2.6. Elite Squad welcome participants with restricted mobility, a disability, medical or particular care requirements so long as we can reasonably accommodate their needs, and Elite Squad aims to keep its services as accessible as reasonably possible. So in bookings where any participant is, or may be subject to restricted mobility, a disability, medical or particular requirements, it is vitally important that those participants and any person making a booking on behalf of such a participant fully understand our activity and that a risk assessment may be required prior to confirming your booking. Anyone booking services from Elite Squad must ensure laser tag is suitable for all members of your party. Elite Squad relies on the information you provide to help anticipate and satisfy your needs. If you want to make a booking and any of your party is, or may be, subject to restricted mobility, a disability, medical or particular care requirements, please ring to enquire about suitability - 07542 950946.

2.7. No person may participate in activities provided by Elite Squad if any of the following conditions apply to you without first obtaining your doctor's written approval which Elite Squad will need to see before allowing you to take part.

- Heart Disease;
- High or low blood pressure or any cardiovascular problem unless satisfactorily controlled by medication;
- Undiagnosed pains in your heart or chest;
- Breathing difficulties including asthma where this is not satisfactorily controlled by medication;
- Epilepsy where this is not controlled satisfactorily by medication;
- Back pain or joint pain made worse by movement;
- You are recuperating from a serious illness, injury or operation; you are currently pregnant or have recently given birth and experienced difficulties;
- You are under the influence of alcohol or drugs;

- You are taking medication which may cause drowsiness; you have frequent episodes of feeling faint or dizziness

2.8 Elite Squad Ltd staff are not responsible for administering medication.

2.9 If you believe a member of your party may have difficulty understanding or following instructions please inform an Elite Squad member of staff as soon as possible.

2.10 It is a requirement of booking and participating in activities provided by Elite Squad that there be a minimum of one adult (over 18 years) in attendance per group. This is in addition to terms and conditions relating to supervisory ratios.

2.11. During the currency of any legal restrictions relating to Covid -19, we may provide to any NHS body, or to persons acting on its behalf, or to persons authorised by law to act in relation to public health in England, such information, including personal data and sensitive personal data, that we are legally obliged to, as well as any such information (including as above) as that person is legally authorised to receive from us.